

RENATA CYBERCOP • PLATFORM OVERVIEW

From roadside event to closed case. One platform.

A modular, deeply integrated platform for Ministries of Interior, police and security institutions. It connects operations, enforcement, investigations and national registries in one secure environment, in continuous production since 2014.

DOCUMENT
ITO-RNT-PUB

EDITION
2026

OWNER
**ITO Product
Management**

CLASSIFICATION
Public

Mature, proven and built for complexity

RENATA Cybercop is ITO's integrated platform for Ministries of Interior, police agencies and other security institutions.

It covers the operational core of modern policing: traffic enforcement and automated detection, patrol and field operations, investigations and intelligence, regulated registries such as weapons permits, facility security and online services for citizens.

All capabilities run on one shared core, **RIS**, which provides identity, organisation, security policies, audit, notifications and integrations. Information entered once is available wherever it is lawfully needed.

RENATA is configured around the legal and procedural framework of each institution, integrated with national registries and delivered primarily on-premise, under the institution's control.

2014

in continuous production for more than a decade

Mol • Police • Intel

Ministries of Interior, a federal police agency and a national intelligence agency

8 modules

on one shared core, activated as priorities evolve

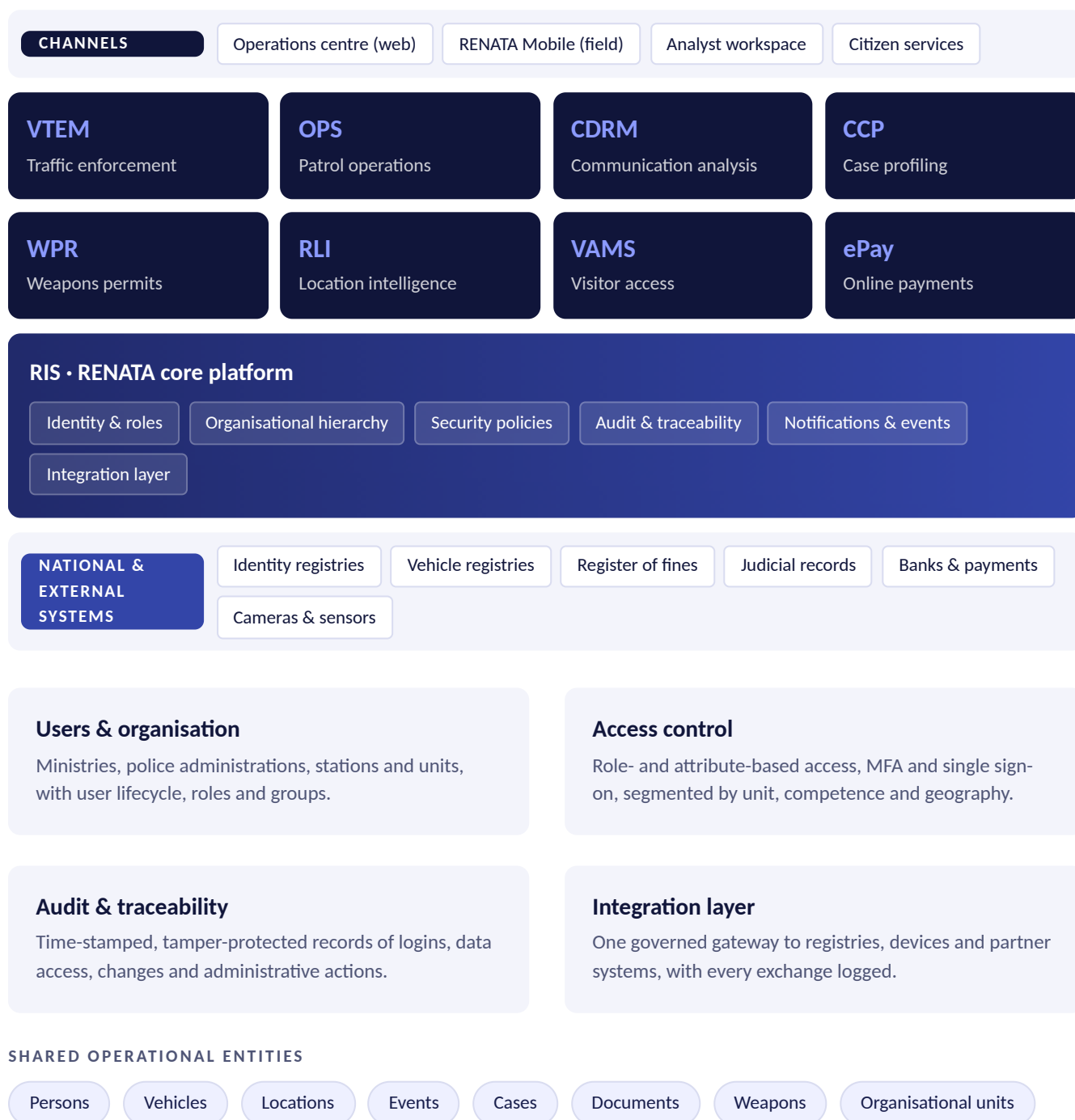
3 awards

Microsoft Partner of the Year and two Adria Security Summit awards

02 • THE PLATFORM

One core, many connected capabilities

Every RENATA capability runs on RIS, the shared platform layer. Institutions start with the core and activate modules as their priorities evolve, without new infrastructure and without re-entering data.



One event, many modules

RENATA's modules are built to work as one system. A single roadside event touches up to seven capabilities, with no re-entry of data and one continuous audit trail.

01	Detect A camera or an officer's device reads a licence plate	ANPR • MOBILE
02	Verify Vehicle, owner and driver are checked against national registries	RIS
03	Alert A watch-list hit notifies the nearest patrol in real time	VTEM • OPS
04	Act The patrol performs a digital check and issues the order on the spot	RENATA MOBILE
05	Record The order is generated, registered and archived	VTEM
06	Pay The citizen pays online and the case closes automatically	EPAY
07	Analyse The event feeds analytics, investigations and location intelligence	CDRM • CCP • RLI

For the institution

Start with one module and add others without re-implementation. Command sees a single operational picture, and every action is traceable across modules.

For the officer

One screen, one status. Checks, orders and results are recorded where they happen and credited automatically.

Eight modules, one platform

Each module covers a complete operational process and can be activated independently. Detailed process descriptions are available in module briefings.

VTEM VIOLATIONS & TRAFFIC ENFORCEMENT MANAGEMENT

The complete digital lifecycle of a traffic violation, from the first detection to a closed case.

- Multi-source intake
- Evidence-first review
- Legal-grade documents
- Registry enrichment

OPS OPERATIONAL PATROL SYSTEM

Command and field connected in real time, from the shift plan to a measured result.

- Patrols & resources
- Planning & orders
- Status-first field checks
- Automatic attribution

CDRM CALL DATA RECORDS MANAGEMENT

Lawfully obtained communication records turned into correlated, mapped and reportable intelligence.

- Controlled intake
- Validation & normalisation
- Search & aggregation
- Cross-module correlation

CCP CRIME CASE PROFILER

Investigations built on connected evidence rather than isolated files.

- Case profiles
- Evidence correlation
- Relations & timelines
- Oversight

WPR WEAPONS PERMITS REGISTER

End-to-end digital management of legal firearms, verified against national registries.

- Request-driven records
- Automatic verification
- Clear validation states
- Weapon identification

RLI LOCATION INTELLIGENCE

Mobile geospatial sources turned into events and patterns, correlated across the platform.

- Token-based activation
- Live & historical maps
- Geofencing
- Location events

VAMS VISITOR ACCESS MANAGEMENT SYSTEM

Paper visitor books replaced by a secure, searchable access record.

- Document reading
- Purpose & host
- QR passes
- Central analytics

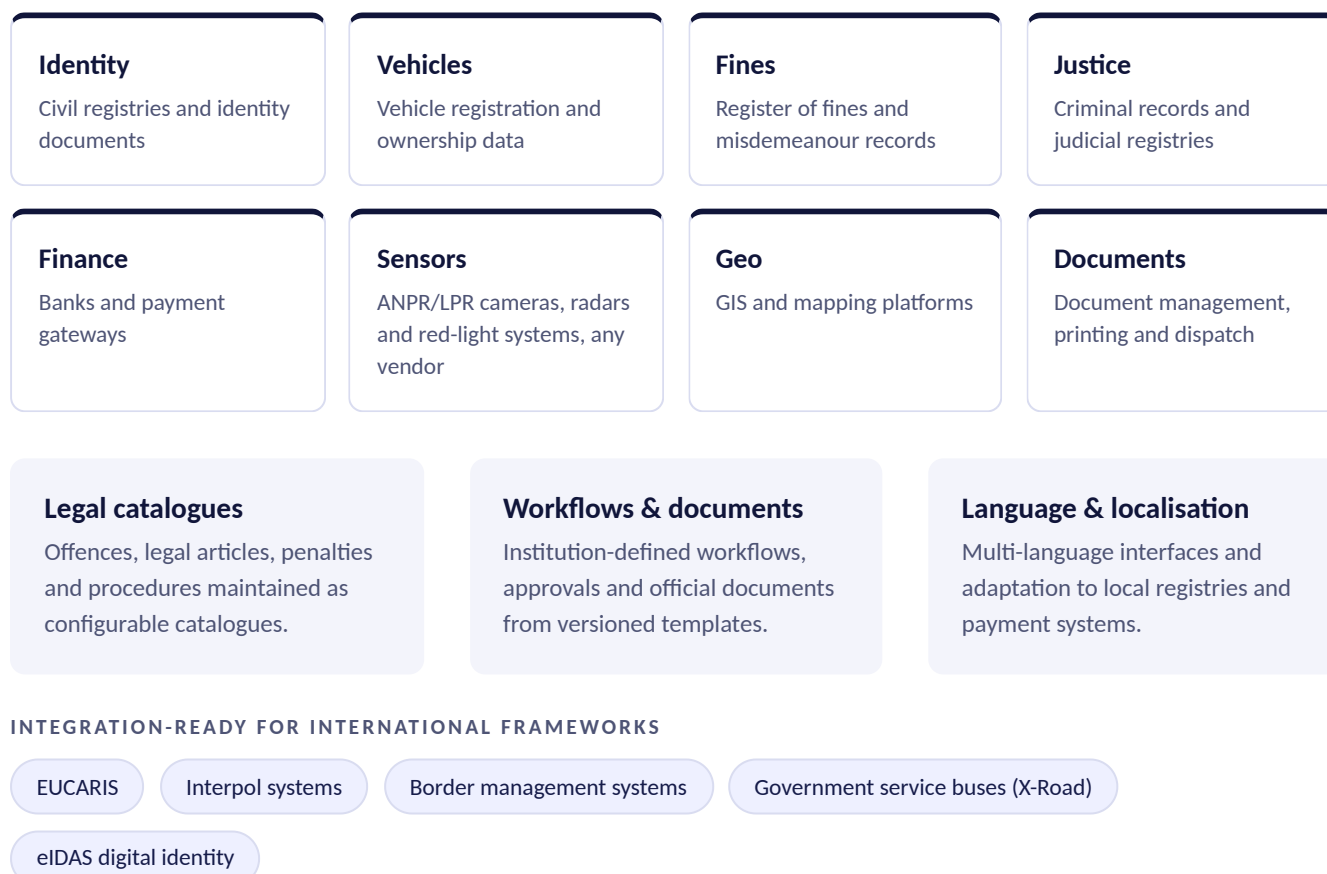
ePay ONLINE PAYMENT OF FINES

The last step of a digital offence process, completed by the citizen in a few clicks.

- Open to all banks
- Automatic reconciliation
- Secure by design
- Reusable model

Connected to the state, configured to the law

RENATA's value comes from its connections and from the legal knowledge built into it. Each registry connection rests on a legal basis and an agreement between institutions, and each procedure follows the law of the jurisdiction.



Sovereign, secure and built for continuity

Deployment

- Primarily on-premise, in the institution's own data centres
- Government cloud and hybrid options where the law allows
- Primary site with a geographically separate disaster-recovery site
- Separated development, test and production environments

Access & audit

- Role- and attribute-based access control
- Multi-factor authentication and single sign-on
- Tamper-protected audit of every access and change
- Data owned and controlled by the institution

Secure mobile operations

- Managed devices bound to officer and unit
- Encrypted local data and time-limited offline work
- Remote lock and wipe on loss or compromise

Availability

- High-availability architecture with failover
- Degraded mode when external sources are unavailable
- Upgrades without interrupting operations



Compliance

Designed around GDPR principles and national data-protection law. Developed and supported under ITO's ISO 9001, ISO/IEC 27001, ISO/IEC 27701 and ISO 30301 certified management systems, by a company holding a security clearance from the Ministry of Security of Bosnia and Herzegovina.

Responsible AI: AI-assisted functions support officers and never replace their decisions. They can be configured or disabled by the institution.

More than a decade in the field

RENATA grew inside police institutions, shaped by daily operations, audits, legal changes and feedback from officers, analysts and commanders.



WHO USES RENATA

- Ministries of Interior
- A federal police agency
- A national intelligence agency
- Traffic police, patrols, investigators and analysts

RECOGNITION

2016 Microsoft Public Sector: Public Safety & National Security Partner of the Year

2017 Adria Security Summit: Best Case Study, Central and Eastern Europe

2024 Adria Security Summit: Best Software Award



Renata

SEE RENATA IN OPERATION

Smarter operations. Faster response. Better decisions.

Live demonstrations, reference visits and detailed technical documentation are available under a confidentiality agreement. Request a confidential briefing at renata.ba.

WEB

renata.ba

COMPANY

IT Odjel Mostar d.o.o. · ito.dev

E-MAIL

info@ito.ba

PHONE

+387 36 830 003

RENATA and RENATA Cybercop are products of IT Odjel Mostar d.o.o. All information is provided for general information purposes and may change without notice.
© 2026 IT Odjel Mostar d.o.o.